HAKUBA CAR RENTAL: TERMS & CONDITIONS

The Renter hereby agrees to fill the fuel tank upon returning the car. Failure to fill a full tank will result in a penalty charge of 5,000 JPY per quarter tank of gasoline.

Renter's responsibility and fees: Renter agrees to charges to their listed credit card.
Smoking in the car: 25,000 JPY
Lost or Damaged Car Keys: 50,000 JPY
Lost or Damage Ski Rack Key: 10,000 JPY
Car keys Locked in Car: 25,000 JPY
Car Keys Taken With Them: 22,000 JPY/Day (cost of car being unusable).
Dead battery due to lights being left or engine not full turned off: 20,000 JPY
Roadside Assistance By Car Rental Staff: 20,000 JPY
Lost or Broken Snowbrush: 3,000 JPY

The Driver has been given an opportunity to examine the Rental Vehicle in advance of taking possession of it, and upon such inspection, is not aware of any damage existing on the vehicle other than that notated by separate Vehicle Damage Report.

Excess/Deductible is 250,000 JPY for 7–8 seaters (200,000 JPY credit card preauthorization) and 120,000 JPY for 4 seaters (100,000 JPY credit card preauthorization). The preauthorization is taken by credit card at registration and released once the car is returned and passes a damage check. Depending on your card company, the hold can take 7–10 days to release.

If the Rental Vehicle is damaged or destroyed while it is in the possession of the Driver, the Renter agrees to pay the applicable deductible (250,000 yen for 7–8 seaters, or 120,000 yen for 4 seaters) and any other costs not covered by insurance that may be incurred via the credit card authorized at time of registration. Another rental vehicle may not be available during high demand periods. The renter agrees to park under safe areas and avoid areas where there may be large tree branches falling or other natural occurrences.

The renter agrees to indemnify, defend, and hold harmless the Owner for any loss, damage, or legal actions against Owner as a result of renter's operation or use of the Rented Vehicle during the term of this Car Rental Agreement. This includes any attorney fees necessarily incurred for these purposes. The renter will also pay for any parking tickets, moving violations, or other citations received while in possession of the Rented Vehicle.

I, the "Renter", have read and agree to the terms & conditions listed on this paper and agree to full terms on our website

Renter Name:_____

Signature:_____ Date:_____

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INSURANCE COVERAGE

Personal Injury

Unlimited coverage for each person (including vehicle liability insurance up to 30,000,000 yen)
*Compensation for injury of a third party

Property Damage Compensation

20,000,000 yen per accident (250,000 yen deductible for 7–8 seaters / 120,000 yen deductible for 4 seaters, paid by renter)
*Compensation for damage to a third party's car, utility pole, building, etc.
*Renter responsible for 250,000 yen deductible for 7–8 seaters, or 120,000 yen deductible for 4 seaters

Vehicle Compensation

Actual cash value of the vehicle (250,000 yen deductible for 7–8 seaters / 120,000 yen deductible for 4 seaters, paid by renter)
*Compensation for damage to the rental car
*Renter responsible for 250,000 yen deductible for 7–8 seaters, or 120,000 yen deductible for 4 seaters

Passenger Compensation

Maximum 30,000,000 yen per person
*Compensation for injury, death, or long-term side effects to passengers (including driver) due to accidents while in the car

1. The "renter" or the "driver" shall bear the cost of damage for which insurance money is not paid or damage exceeding the amount of insurance money to be paid based on the provisions in the preceding paragraph.
2. If the Company has paid the cost of damage to be borne by the "renter" or the "driver" based on the provisions in the preceding paragraph, the "renter" or the "driver" shall immediately reimburse the Company for that cost.

Instances Not Covered by Insurance/Compensation System

The accident is not reported to the police (there is no accident report).
Accidents occurring when someone other than the applicant at the time of departure is driving.
Accidents occurring while driving without a qualified international driver's license.
Accidents occurring while driving under the influence of alcohol.
Accidents occurring while driving during an extended period of rental without permission.
Accidents or Damage Occurred from natural causes like wind, falling branches, snow or similar.
Violation of other items listed in the rental agreement, etc.
Example: Theft of the vehicle while the key is in it

Note: The amount of damage that is not covered or paid for by the compensation above shall be covered by the renter. Insurance does not cover any accidents specified by the disclaimers in the insurance agreement. Insurance may also not cover accidents for which an accident report has not been issued by a police officer.

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Other Costs Covered by Customer
Not Included in Insurance/Compensation System
Flat Tires or Loss/Damage to Hubcaps Only

Note:

The replacement of a tire with a spare tire is to be done by road service offered by a designated nonlife insurance company or by the customer themselves.

In instances where the vehicle has popped a tire and is not equipped with a spare tire, please request road service offered by a designated nonlife insurance company, and do not use the puncture repair kit found in the vehicle. The vehicle will be carried to the nearest repair shop, etc. via the road service (free of charge if within the specified conditions of the nonlife insurance company's road service).

Should use of the puncture repair kit found in the vehicle be necessary as an emergency measure, the cost of the puncture repair kit found in the vehicle is paid by the customer.

Repair costs to damaged tires, costs of labor and the cost of new tires if a tire exchange is necessary, and the cost for lost hubcaps are paid by the customer. Damage to wheels is covered by the Non Operation Charge.

When replacing tires with new ones, please contact the pick-up location beforehand. As a principle, damaged tires are to be replaced by the equivalent type.

Non Operation Charge (NOC)

In the event of a car accident, car theft, car breakdown or stains/damage to the car, if the car needs to be repaired and/or cleaned, the fees below will be charged as compensation for business interruption for that period.

(In JPY; includes 10% tax)

Able to be driven/Driven back to the scheduled shop: JPY 20,000

Unable to be driven/Not driven back to the scheduled shop: JPY 50,000

Note: If the car is able to be driven but is not returned to the shop (left on the road, etc.), JPY 50,000 is charged.

Above is a basic understanding of the car rental insurance policy of Sompo Japan. If there is any misunderstanding or mistranslation, the original policy in Japanese will take precedent.

In case of accident, you or the other driver involved in the accident must call the police and wait for a police report to be filed. Do not leave the scene of the accident as this will void the insurance policy and you will be liable for the full cost from the accident.